

brewmaxx

Process Control Systems. MES inside.
The Plant iT™ industry solution for breweries.

Works with

Eco☺truxure™

brewmaxx Messenger

Automatic notification and alarm system
for mobile devices

Reliable alarm systems are an inevitable part within the automatization of processing plants. With the help of the brewmaxx Messenger, site managers are always up to date, even if they are not present.

This add-on works as a remote messaging system and notifies the responsible people via E-mail or SMS about critical alarms. In case the recipient does not confirm the reception of the message within a predetermined period of time, the escalation management automatically forwards the message to the next recipient. The type of message, the time and the way of transmission can be parameterized individually and flexibly within the software. The generated messages are consistently recorded and archived within the brewmaxx system.

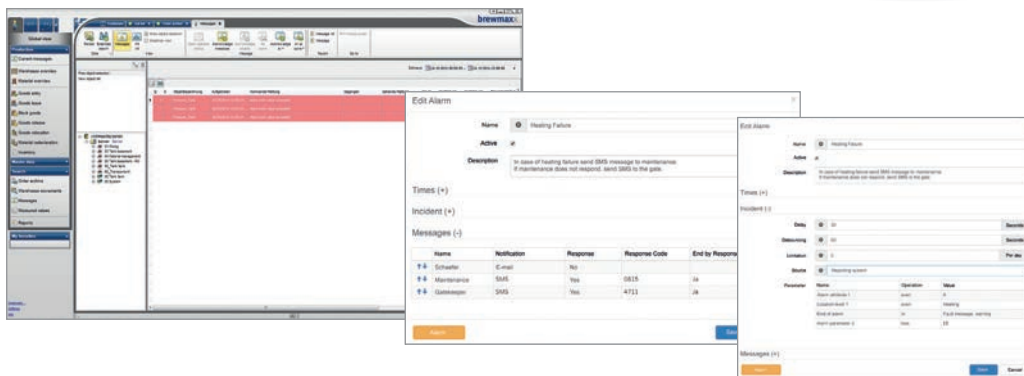
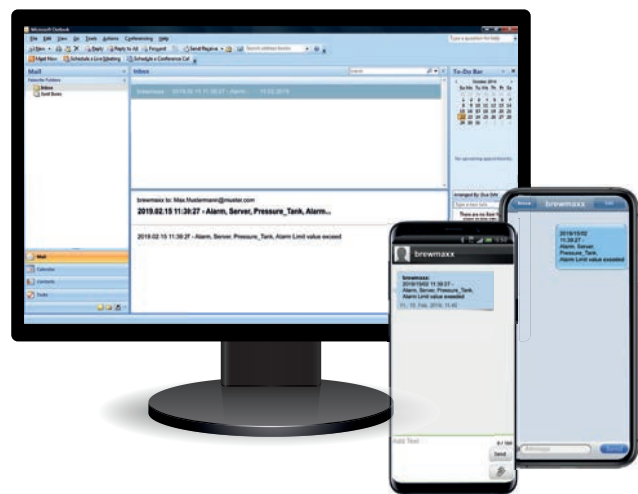
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Advantages of the brewmaxx Messenger:

- Acknowledgement function and escalation management – Messages which are not acknowledged within a predefined time-period are forwarded directly to the next recipient deposited within the escalation management. The detailed escalation plan can be flexibly customized on several levels: Order of recipients, way of transmission and feedback code can be parameterized individually.
- Numerous parameterization options – The notification service can be fitted to your needs: Therefore, you have the possibility to for e. g. define delay periods ore a maximum of messages which can be sent within an hour. Using debouncing, you can avoid disturbing multi-notifications, should the same error occur within a short period of time.
- Variable timetable service – You can use the individually customizable timetable to define sending and restraint periods.
- Protocol function – All of the sent messages including provider data such as user information, date and time of sending as well as potential error reports, are recorded and archived within the brewmaxx system.
- Simple installation – The brewmaxx Messenger add-on can be installed directly to an existing brewmaxx system.



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